

Toyota South Africa Motors (Pty) Ltd

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CUSTOMER SATISFACTION TYRE REPLACEMENT REJECTION BY MR HANNES PRETORIUS AS I WOULD LIKE TO FIT TYRES OF MY OWN CHOICE TO MY TOYOTA FORTUNER

I the undersigned customer hereby declare that:

1. The undersigned Toyota dealer has contacted me to make my vehicle available for the execution of a tyre replacement (all 5 tyres) on the vehicle as detailed below.
2. The undersigned dealer and Toyota SA Motors (Pty) Ltd have explained to me in detail the reason for the tyre replacement.
3. I fully understand the reasoning behind the tyre replacement.
4. I am aware that the none-compliance to implement the tyre change could possibly result in injury or damage to third parties and / or myself.

Notwithstanding the above four points, I the undersigned customer, hereby state that I henceforth reject this request from the undersigned Toyota dealer and Toyota SA Motors (Pty) Ltd.

I the undersigned customer fully understand and agree that:

5. By rejecting the replacement of the tyres on my vehicle as detailed below, I have relinquished my right to take any form of action, legal or other, against the Toyota dealer and / or Toyota SA Motors (Pty) Ltd, now or at any time in the future re any instant related to the tyre's.
6. I indemnify the Toyota dealer and / or Toyota SA Motors (Pty) Ltd against any claim that may be instituted by anyone for, injury or damage suffered arising from the rejection of the tyre replacement.
7. I agree to pay all costs related to the tyre change and should I at any time in the future decide to have the tyres replaced with those specified by Toyota SA motors (Pty) Ltd.
8. Before selling or disposing of this vehicle or allowing any person to use the vehicle, I will advise any potential new owner or user that I have declined to have this specified tyre change to be executed on the vehicle detailed below.
9. I will hand over a copy of this document with the vehicle to any future purchaser, owner or user of this vehicle.

10. I agree this signed document to be legal and binding.

Subject matter. CUSTOMER SATISFACTION TYRE REPLACEMENT REJECTION

Model Code	
Engine Number	
Registration Number	
Vehicle Job Number	
Current Kilometer Reading	
VIN Number	

SIGNATURES

Customer

Print Name in Full

Customer Signature

Dealer Service Manager

Print Name in Full

Service Manager Signature

Signed at _____ on the _____ day of _____ 2008.

Toyota Dealers Stamp :

